Learning Analytics for Learning Communities in MOOCS Workshop

LDE CEL annual meeting

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07/12/2022

WORKSHOP

Learning Analytics for Learning Communities in MOOCS

- Research possibilities within Extension School courses or with its data
- Methods to study learning communities in MOOCs. A case study
- Discussion & Concluding remarks



Research possibilities within Extension School courses or with its data



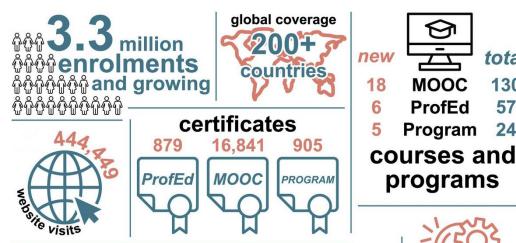
Extension School

Offer technical and engineering online courses and short programs

Equip people with skills needed to find solutions for today's global challenges.

View at

https://tu-delft.foleon.com/tu-delft/extensi on-school-annual-report-2021/impact





"The course was highly interactive with real projects and pressing issues, and the instructors were very involved in the students' work and provided personalized and detailed feedback, and insights"

"What I have learned will help me guide my clients through their transformation journey mostly by integrating their assets with state-of-the-art technology and solutions"

prizes

awarded



MOOC

ProfEd

total

130 57



learner satisfaction rating













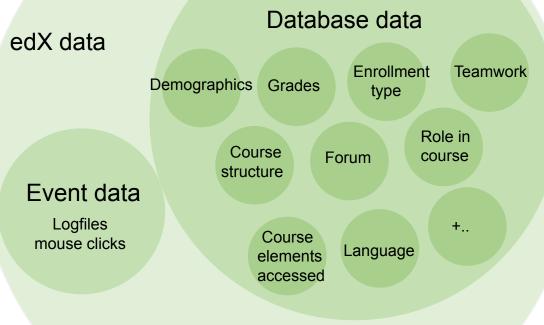


Strategic Themes

https://www.tudelft.nl/extensionschool/portfolio

Data Types overview

Qualtrics surveys **Evaluations**



Information edX data content: link

Coachview data

Financial, administrative,

ESsupport data

Course runs, portfolio, Themes,

Materials from learners, Anecdote(s),

Other data

tools,

extra surveys

Research collaborations

In principle there are two types of research projects:

- 1. Projects in which the Extension School shares data after course run ends
- 2. Intervention projects:
 - Researchers have an additional element for the course (e.g. a tool or survey). The Extension School incorporates this extra element in the course environment
 - 2. After the course run ends, Extension School shares data to analyse the effect of the extra ellement

Examples of previous research collaborations

1. Do learners follow designed paths, or take their own path through the MOOCs?

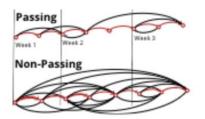
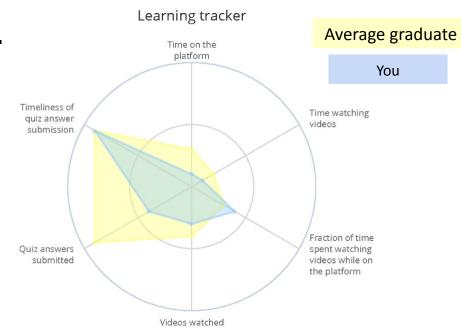


Figure 3: Functional Programming video interactions.

Dan, Davis., Guanliang, Chen., Claudia, Hauff., Geert-Jan, Houben. "Gauging MOOC Learners' Adherence to the Designed Learning Path.." null (2016).:54-61.

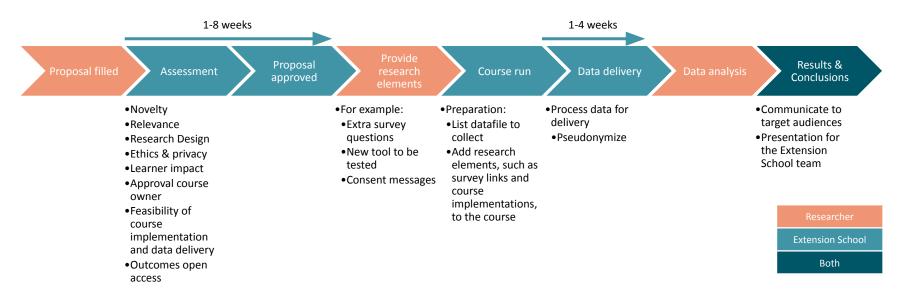


Jivet, Ioana. "The Learning Tracker: A Learner Dashboard that Encourages Self-regulation in MOOC Learners." (2016).

learners exposed to the Learning Tracker are more likely to complete the course due to changes in their behaviour.

Starting a Research Collaboration

Contact <u>research-es@tudelft.nl</u> with your idea and receive a proposal form.



Why are we interested in research collaborations?

They are a valuable two-way exchange:

- Data is shared to support the execution of research projects
- The outcome and insights from research can be used to improve teaching and learning practices.

The increased access to both data and results further supports a common vision for open education.

Research interests for coming years

- Learning Networks
- Credentials
- Digital Assessment
- Open Education
- Learners needs
- Impact on society

Feel free to contact us with novel ideas also when you are uncertain if they fall within one of the above categories.





Methods to study learning communities in MOOCs. A case study

Plan for today;

- 1. Background
- 2. My PhD project
- Overview of using Social Network Analysis(SNA) to study networked learning in MOOCs
- 4. Case study
- 5. Discussion





Erasmus University Rotterdam

(Zafing

1. Background

I am a **psychologist** who loves data, AI, and new technologies (And of course **COFFEE**).

I have a long list of **UNSUCCESSFUL** startups in my CV.



2. My PhD project

Professional Learning Networks and Lifelong Learning in the Era of Transition

"...there is a knowledge gap between the people who know how to design and maintain the systems, and those who know how to make the best use of the data. Learning networks can help in closing this gap, by allowing professionals to share knowledge, to learn together, to innovate together.'



















3. Overview of using Social Network Analysis to study networked learning in MOOCs

Growth in online education

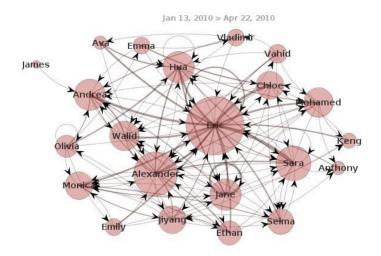
Online discussion forums play an important role in collaborative networked

learning **Benefits of Collaborative Networked Learning** Students/ Teachers/ **Experts** Researchers Providing Building a perform Stimulate What has been Allow them to information about intellectually at a diagnostic deeper learned and much higher level the quality of assessment model connect, build investigate the reflection learning and of to improve and refine ideas challenges teaching thinking education

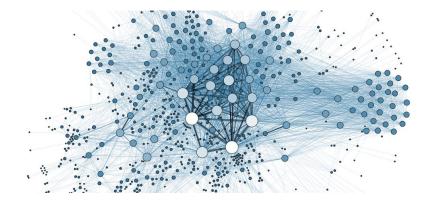
What is Social Networks?

Social Networks are formally defined as a set of **actors** which are tied by one or more types of **relations**.

These relations are represented by the edges in the network connecting the actors and may have a direction indicating the flow from one actor to the other.



Why SNA?



- 1. Because MOOCs data is too large and cannot be assessed manually by teachers and researchers.
- 2. Most of online learning providers do not provide information about the participation of students and structure of interactions in discussion threads.

SNA is a Method for obtaining information about relations, fundamental structural and collaborative patterns.

Social network analysts argue that causation is not located in the individuals, but in the social structure.

Social Network Analysis

- Student interaction network
- Dynamic analysis
- Term Co-occurrence Network

Centrality measures; to find actors with the most prestige, influence, prominence or to detect the outlier actors.

The general statistics such as, **the density** i.e. proportion of possible ties that actually exist in the network, or the clustering coefficient, i.e., how many actors tend to group together.

Jan 13, 2010 > Apr 22, 2010

Keng James

Olivia Chloe

Selma Andrea Emma
Jane Walid

Monica
Ethan Eric
Mohamed Vladimir

Sara
Alexander Hua

Anthony

Vahid

Students Interaction Network

It summarizes all the interactions that occurred during the course.

The instructor can **monitor the structure** of these interactions, examine which students are the leaders, and who are the peripheral students.

Consequently, students could be **ranked explicitly in a concentric centrality graph** in which the more central/powerful the node is, the closer it is to the center.

Dynamic analysis

Students' interaction network can be performed in consecutive timestamps.

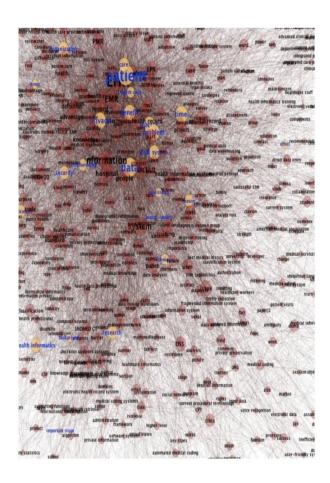
It shows how the interactions, the students' roles and the collaboration groups are **changing over time**. Particularly, the dynamic analysis of the ranking of students illustrates changes in the roles and the activeness of students during the course.



Term Co-occurrence Network

In this network, nodes are terms and edges are their co-occurrence in the same context, i.e. same sentence.

Nodes represent noun phrases, edges their co-occurrence, and the thickness of an edge corresponds to the fraction of times they have been used in the same sentence.



Case Study











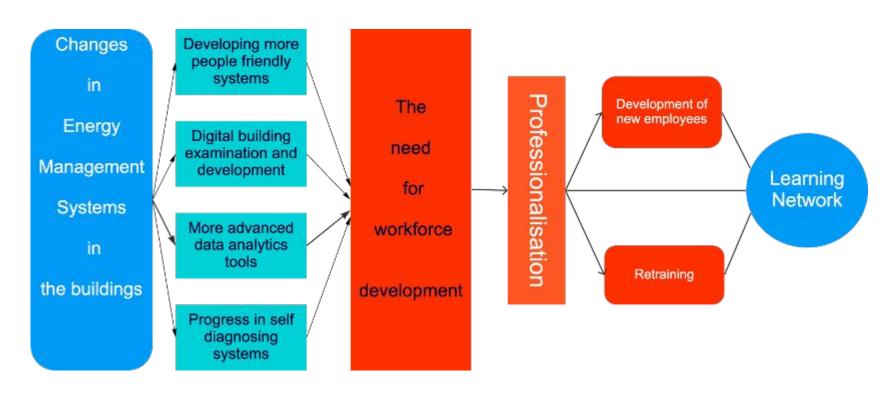
Using Social Network Analysis to explore learning networks in MOOCs discussion forums.



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- ^c Centre for Change and Complexity in Learning, University of South Australia, Australia.

Case study



Methods

- Three discussion forums from three MOOCs.
- Part of the "Buildings as Sustainable Energy Systems professional certificate program" on the EdX platform provided by researchers at TU Delft, the Netherlands.
- Participants: Course 1 had over 6500 participants and courses 2 and 3 were smaller by around 5000 participants.



methods

- Two type of participants: Audit and Paid (7-10 %).
- Participants from high school students who are interested in indoor energy systems to senior HVAC- designers who want to update or upscale their knowledge.
- A Python script was used to extract three variables, discussion id, discussion creator, and discussion poster.
- Using NodeXL software to run our SNA





Results

1. Network measures of all participants

Number of replies to peer posting

Number of participants in the forum

number of replies that someone receives for the post

number of replies that someone gives to someone else post

The percentage of replies to peer posting that has a reciprocal relationship (mutual interchange)

Network Metrics	MOOC 3	MOOC 2	MOOC 1	
Vertices	100	98	278	
Total edges	273	284	777	
Indegree range	0-14	0-12	0-89	
Outdegree range	0-30	0-30	0-57	
Reciprocated edge ratio	0.04	0.06	0.09	

Results

2. Network measures of Audit and Paid participants

	Network Metrics	MOOC 3		MOOC 2		MOOC 1	
		Not certified	Certified	Not certified	Certified	Not certified	Certified
Number of replies to peer posting	Vertices	9	52	24	55	35	140
Number of participants in the forum	Total edges	10	91	41	133	102	402

Discussion

Our design elements suggestions for future MOOCs in the technical field like energy management systems in the buildings:



- 1. Simple contribution request
- 2. Mediators
- 3. Peers who have more similar professional roles, work contexts, or experience

Discussion

Focus on not only the quantity of interactions but also the quality of exchanges.

- High quality and meaningful interaction can be considered as an exchange that stimulates the intellectual curiosity of learners.
- Exchanging the information which is **directly relevant** to the learners' real-life situation and applied to similar culture or applied setting.
- Providing clear guidelines for discussions and interactions
- and setting or defining the expectations of learners, both in formal and informal learning context.



Thank you for your attention

Are you active in any form of educational forums? why?